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**Themes:** Advocacy, Transport

**Aimed at:** All People

The Bassetlaw Community Car Scheme is only available to Bassetlaw residents who are unable to access any other forms of public transport. The scheme can be used to visit friends or social clubs, attend doctors and hospital appointments or maybe just go shopping.

It is a door to door service; volunteer drivers will allow you one hour maximum from dropping off before returning you home. If you know you are going to be more than one hour, please state at time of booking as there will be an additional charge in this circumstance.

#### Membership

In order to use the scheme you must register and become a member.

There are 3 types of membership available as follows:

1. Full membership is £20 per year
2. Monthly membership is £5 which will allow members to use the scheme on a temporary basis for one month.
3. Carers membership is free of charge and is for people who need to accompany another member of the scheme.

Anyone who registers as a Carers membership cannot travel with the scheme for any other purpose without first becoming a Full or Monthly member.

#### Booking and paying for journeys

The charge for a journey is 45p per mile for each mile that the driver travels plus a booking fee of £1.00 per journey. Payment is made to your driver who will issue

you with a receipt. Prices are charged per journey; for example if there are two passengers in the car the price will be shared by both occupants, however you will have to pay the full fare when travelling alone.

We generally require 3-4 working days notice to book a journey although please give as much notice as you can. Clients are asked to provide 24 hours notice if they wish to cancel a journey. Failure to do so may incur a late cancellation charge in addition to the driver's expenses.

For further information, or to make a booking please call:

01777 709650

The office opening times are as follows:

Monday to Friday - 9:00 am to 1:00 pm

An answer phone service is available outside of these hours.

**Area:** Bassetlaw

### **Contact Details**

Bassetlaw Action Centre

Canal Street

DN22 6EZ

[transport@actioncentre.org.uk](mailto:transport@actioncentre.org.uk)

01777 709650

<https://www.bassetlawactioncentre.org.uk/bassetlaw-community-car-scheme/>

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