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**Themes:** Advocacy

**Aimed at:** All People

Healthy Housing are now providing emergency fuel vouchers for prepayment individuals and families whose financial situations have been affected by COVID-19 across Nottingham and Nottinghamshire.

Introduced by the Energy Saving Trust, these vouchers help to discourage the need to self disconnect by making gas and electricity more affordable.

We can allocate three £49 vouchers per household, one per month, from October to January and they can be used to pay for either gas or electricity.

Please spread the word and encourage any relevant groups or individuals you come into contact with to apply as funding is limited.

Which households are eligible?

Households who have a pre-payment meter

AND

have been adversely effected by COVID-19  
i.e. loss of income (furloughed, made redundant)

OR

are at risk of self-disconnection

How do I apply?

Call our Healthy Housing Team on

0115 985 3009

Our office hours are Monday to Friday 9am - 5.30pm

How much are the vouchers?

They are £49 per household.

How will

the household receive the vouchers?

Vouchers can be received via text, email or letter.

How long does the voucher take to come through?

The client will receive the voucher within 48 hours of application, if eligible.

How is the voucher activated?

The clients will need to simply show the voucher at their usual 'PayPoint' location.

WE DELIVER A HOST OF PRACTICAL, HOME ENERGY IMPROVEMENTS TO PEOPLE OVER 60 AND FAMILIES WITH YOUNG CHILDREN, AT RISK FROM COLD-RELATED ILLNESSES. WE ARE ALSO A LONGSTANDING TRAINING PROVIDER IN FUEL POVERTY FOR LOCAL FRONT-LINE STAFF.

WE ARE FUNDED BY PUBLIC HEALTH WITHIN NOTTINGHAMSHIRE COUNTY COUNCIL AND NEP.

**Area:** Bassetlaw

### **Contact Details**

Queens Walk Community Centre

Queens Walk

NG2 2DF

0115 985 3009

<https://nottenergy.com/our-services/healthy-housing/>

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