**Warmer Derby & Derbyshire**

**0800 677 1332**

wdd@mea.org.uk

**Energy Advice & Support Service**

**Referral Form**

The Warmer Derby & Derbyshire energy advice service provides free, impartial advice to help people stay warm in their homes affordably. We work with local authorities, charitable and voluntary bodies, community groups and residents. Advice and support ranging through heating and insulation grants, income maximisation, tariffs, energy supplier disputes & debt, energy saving tips and renewable energy options. Home visits may also be available for practical assistance at the discretion of the advisor.

Email form to wdd@mea.org.uk For questions/support call **0800 677 1332**

Householders must be living in **Derby or Derbyshire**

|  |  |
| --- | --- |
| 1. **REFERRER INFORMATION**
 |  |
| Your name |  |
| Your role |  |
| Your telephone number |  |
| Your contact email address |  |
| Name of referral organisation/ group |  |
| Referral organisation type | [ ]  Food bank [ ]  Health/Care Sector [ ]  Housing Association [ ]  Social/support worker[ ]  Other (please state)  |

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| --- |
| 1. **HOUSEHOLD INFORMATION *(Complete these details carefully to avoid delays)***
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| Name of householder |       |
| Applicant Address |       |
| Applicant Contact number  |       |
| Number of people at home | Adults:       Children:       |

[ ] Emergency prepayment meter voucher (see separate referral form)

[ ] Energy supplier dispute/fuel debt [ ] Tariff Switch advice

[ ] Broken boiler/heating? [ ] Income maximisation

[ ] Energy saving hints & tips [ ] microwave/ slow-cooker

[ ] Draughtproofing/energy-saving measures [ ] Renewable energy options

[ ] Heating & Insulation grants [ ] Other

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| 1. **ASSISTANCE NEEDED**
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| ***3a. Other Relevant Information (eg details of problem, health issues, disabilities etc)*** |
| ***3b. Home Visit Safeguarding*** |
| 1. **DECLARATION**

In the event of a home visit are there any specific concerns? Eg Coronavirus vulnerability? behavioural issues? language or communication difficulties? Is it advisable that a second person be present?  |

[ ]  By completing and submitting this form you are confirming the above client has consented to sharing personal information with MEA and to being contacted by them.

**MEA Support**

[ ]  I would like to join MEA’s Affordable Warmth network and receive emails (every few months) about support available to the clients I work with.