



## Volunteer Role Summary

### Activity & Experience Volunteer - Clumber Park

---

Are you passionate about creating great memories and having fun? Come and join our Programming & Partnerships team, supporting visitors of all ages to explore and discover the magic of our beautiful park.

#### **By getting involved, you could**

- Become part of a friendly and dedicated team based in the Discovery Centre but who work across the whole of the park, bringing nature and adventure to life for all ages
- Meet people from all walks of life and form new friendships
- Enjoy new experiences and learn something new every day
- Build your confidence and experience
- See first-hand the rewarding results of helping visitors have a great time
- Share your enthusiasm and passion for what we do
- You'd also be joining Europe's largest conservation charity and the wider National Trust team proudly looking after 780 miles of coastline, over 250,000 hectares of land, over 500 historic houses, castles, ancient monuments, gardens, parks and nature reserves (including lighthouses, villages, pubs and a gold mine!). We are a unique charity welcoming millions of people each year and with a vision to open up places for the benefit of everyone, for ever.

#### **What's involved?**

**This is a voluntary role, so it isn't legally binding or a contract**

- Providing a warm, welcoming and friendly approach to all of our visitors, encouraging our visitors to experience activities and events in the park, from nature exploration, sports and games and events. No events experience is needed, just the desire to have fun, have a go, be a team player and to help us run fantastic activities in Clumber Park.
- Supporting our visitors by providing them with information and guidance so they get the most from their time with us, supporting with till use and cash handling where appropriate.
- Welcoming visitors at several points throughout their visit, not just at the start, so they can ask questions whenever they need to
- Responding to situations to ensure we always provide a great experience for people – and often spotting issues before they happen!
- There will be plenty of opportunities to do the little things that make a big difference, such as remembering the name of a regular visitor
- Gathering comments and feedback by chatting to visitors so that we can continually improve
- Helping things run as smoothly and safely as possible – this includes getting to know health and safety and evacuation procedures.
- Being part of a team that may need to adapt and change in response to local needs, National Trust priorities or changes to government guidelines e.g .Covid
- We want all our volunteers to feel welcome and to have an equally positive experience when volunteering with us. So, volunteers will:
  - Be provided with the necessary induction, training, equipment and reasonable adjustments to do this role well and safely
  - Be offered expenses to cover agreed travel costs between home and place of volunteering.
  - Have remote access to support, news and rotas via our volunteer website.

### **This role will suit you if you are...**

- Someone who loves meeting people and being part of a team
- Looking for new experiences
- Wanting to utilise your creative or communication skills or develop them further
- Someone who enjoys a busy environment
- Cheerful - even when a coach party has just arrived and it's a little bit hectic!
- All National Trust volunteers will be asked to
- Respect and uphold the National Trust values whilst volunteering with us
- Complete training required of all NT volunteers and any role specific training
- Adhere to relevant policies and processes including safeguarding, health and safety, and equality and diversity

### **Extra information**

- We'll help you get to know Clumber Park, how you can help and how you will work with the rest of the team – with induction and training
- We provide equipment to help you do this role well and safely
- We'll also cover agreed costs of your travel between home and Clumber Park

### **Find out more**

Contact Abi Whitlock on tel 01909 511044 or email [abigail.whitlock@nationaltrust.org.uk](mailto:abigail.whitlock@nationaltrust.org.uk) or visit website <http://www.nationaltrust.org.uk/clumber-park/>

**This is a voluntary role, so it isn't legally binding or a contract**

**This is a voluntary role, so it isn't legally binding or a contract**

Great facilities management is critical for all our site operations. It covers a wide range of activities supporting both the needs of people and our properties, often operating backstage to 'keep the show on the road'.

#### **By getting involved, you could**

- Get to know Clumber Park & Mr Straw's House behind the scenes.
- Become part of a friendly and dedicated Facilities Team
- Make a real difference to daily operations at Clumber Park & Mr Straw's House
- Apply your existing, or develop new, practical and conservation skills
- Enhance day-to-day visitor enjoyment by helping keep facilities at their best
- Help preserve our places for people to enjoy now and long into the future
- 
- You'd also be joining Europe's largest conservation charity and the wider National Trust team proudly looking after 780 miles of coastline, over 250,000 hectares of land, over 500 historic houses, castles, ancient monuments, gardens, parks and nature reserves (including lighthouses, villages, pubs and a gold mine!). We are a unique charity welcoming millions of people each year and with a vision to open up places for the benefit of everyone, for ever.

#### **What's involved?**

- Playing your part in the operation and maintenance of our buildings and facilities.
- Helping to conserve and protect Clumber Park & Mr Straw's House, both inside and out.
- Making sure things run as smoothly and safely as possible – this includes getting to know health and safety and evacuation procedures
- Being part of a team that may need to adapt and change in response to local needs, National Trust priorities or changes to government guidelines e.g .Covid
- 
- We want all our volunteers to feel welcome and to have an equally positive experience when volunteering with us. So, volunteers will:
- 
- Be provided with the necessary induction, training, equipment and reasonable adjustments to do this role well and safely
- Be offered expenses to cover agreed travel costs between home and place of volunteering.
- Have remote access to support, news and rotas via our volunteer website

#### **This role will suit you if you are...**

**This is a voluntary role, so it isn't legally binding or a contract**

- Active and enjoy operating as part of a team
- Flexible and willing to adapt, learning as we go
- Calm under pressure - we expect the unexpected!
- Organised and like to deliver well planned tasks
- Practical and enjoy using skills such as joinery, plumbing and decorating etc.
- 
- All National Trust volunteers will be asked to
- Respect and uphold the National Trust values whilst volunteering with us
- Complete training required of all NT volunteers and any role specific training
- Adhere to relevant policies and processes including safeguarding, health and safety, and equality and diversity

### **Extra information**

- We'll help you get to know Clumber Park, how you can help and how you will work with the rest of the team – with induction and training
- We provide equipment to help you do this role well and safely
- We'll also cover agreed costs of your travel between home and Clumber Park

### **Find out more**

Contact Sean Braithwaite on tel 01909 511028 or email [sean.braithwaite@nationaltrust.org.uk](mailto:sean.braithwaite@nationaltrust.org.uk) or visit website <http://www.nationaltrust.org.uk/clumber-park/>

**This is a voluntary role, so it isn't legally binding or a contract**

If you love gardens you'll know they need lots of care and attention. Our volunteers help with the upkeep, development and protection of some of the most beautiful and important gardens and parklands in the UK - so visitors and wildlife can enjoy them.

#### **By getting involved, you could**

- Learn more about Clumber Park and the work of the National Trust
- Enjoy the benefits of being active outdoors surrounded by beautiful scenery
- Help preserve gardens and parklands and create that wow factor for our visitors today and future generations
- Develop your own gardening skills and enjoy meeting other keen gardeners
- 
- You'd also be joining Europe's largest conservation charity and the wider National Trust team proudly looking after 780 miles of coastline, over 250,000 hectares of land, over 500 historic houses, castles, ancient monuments, gardens, parks and nature reserves (including lighthouses, villages, pubs and a gold mine!). We are a unique charity welcoming millions of people each year and with a vision to open up places for the benefit of everyone, for ever.

#### **What's involved?**

- Contributing to the current and future vision of Clumber Park
- Maintaining high presentation standards and good plant health
- Helping the team with everyday practical tasks to keep the garden/parks looking its best e.g. - tidying up, dead-heading, weeding and caring for borders
- Helping out with the planned development by e.g. planting trees and shrubs
- Being a friendly face for visitors and answering any questions
- Being part of a varied and enthusiastic team and making new friends
- Helping us deliver our commitment to sustainability
- Being part of a team that may need to adapt and change in response to local needs, National Trust priorities or changes to government guidelines e.g Covid.
- 
- We want all our volunteers to feel welcome and to have an equally positive experience when volunteering with us. So, volunteers will:
- 
- Be provided with the necessary induction, training, equipment and reasonable adjustments to do this role well and safely
- Be offered expenses to cover agreed travel costs between home and place of volunteering.
- Have remote access to support, news and rotas via our volunteer website

#### **This role will suit you if you are...**

**This is a voluntary role, so it isn't legally binding or a contract**

- Enthusiastic about the great outdoors and enjoy some physical activity
- Interested in learning about gardening or have skills you want to share/develop
- Positive, friendly and approachable.
- Enjoy talking to people and being part of a team.
- Happy to volunteer outside – despite the weather!
- Happy to learn from others and adapt your – the way you do it at home may not be the way we do it here and sometimes we need consistency throughout the gardens to reach our potential!
- 
- All National Trust volunteers will be asked to
- Respect and uphold the National Trust values whilst volunteering with us
- Complete training required of all NT volunteers and any role specific training
- Adhere to relevant policies and processes including safeguarding, health and safety, and equality and diversity

### **Extra information**

- We'll help you get to know Clumber Park, how you can help and how you will work with the rest of the team – with induction and training
- We provide equipment to help you do this role well and safely
- We'll also cover agreed costs of your travel between home and Clumber Park

### **Find out more**

Contact Dale Iles on tel 01909 511090 or email [dale.iles1@nationaltrust.org.uk](mailto:dale.iles1@nationaltrust.org.uk) or visit website <http://www.nationaltrust.org.uk/clumber-park/>

**This is a voluntary role, so it isn't legally binding or a contract**