Struggling with your water bill?

Here are 5 ways we can help

The Big Difference Scheme

We can offer a reduction of water bills to any Severn Trent customer with a household income below £18,278. You can now also apply online!

Severn Trent Trust Fund

This is an independent Charity. They can provide help through grants to customers who are unable to pay their bill.

Water Sure Scheme

If you are a Severn Trent customer, have a water meter in the property, and are a large family with 3 or more children under the age of 19, or have a medical condition meaning you need to use more water, you may be eligible for this scheme.

Water Direct

We can help you pay your water bills directly through your benefits saving the stress having to remember to make the payments and organise your bills.

Matching Plus

This scheme works by Severn Trent fully, or partially matching your monthly payments to help reduce your account balance!

For more information about each of these schemes, please scan the QR code.

or visit our website www.stwater.co.uk

Alternatively you can give us a call on 03457 500 500.

We also have different ways to pay your bill such as spreading it over the year at no extra cost.

WONDERFUL ON TAP

SEVERN TRENT