

# Derbyshire VCSE(F) Survey - Autumn 2023

This survey has been created by the Derby and Derbyshire Integrated Care Board (ICB) and Derbyshire County Council to explore the needs of the voluntary sector and the current support on offer.

The target audience for this survey is the voluntary sector across Derby and Derbyshire. This covers a wide range of organisations and groups from small self-help groups with no paid staff to large charities. You could be a paid staff member, or volunteer or a trustee. **We are looking for feedback from anyone and everyone who works and volunteers as part of the voluntary sector.**

After the initial questions to find out more about your group or organisation, you will be asked about the support provided by the current Derbyshire Infrastructure Organisations, the support that you access from them and the support services that you need from them. The final questions will ask about your support needs, so that we have a clearer understanding of what the voluntary sector needs in order to grow and thrive. This survey will consider the following **Derbyshire Infrastructure Organisations:**

- Erewash Voluntary Action
- Community Action Derby
- Amber Valley CVS
- High Peak CVS
- The Bureau (based in Glossop)
- Chesterfield and North East Volunteer Centre
- Derbyshire Voluntary Action (based in Chesterfield)
- Bolsover CVS
- Connex Community Support (based in Buxton and Ashbourne)
- Derbyshire Dales CVS
- New Mills and District Volunteer Centre
- South Derbyshire CVS (based in Swadlincote)
- Rural Action Derbyshire (county wide)
- Links CVS (based in Chesterfield)

## Glossary

**CVS** = Council for Voluntary Services or Community Voluntary Services

**VCSE(F)** = Voluntary, Community and Social Enterprise (Faith) (VCSE and voluntary sector mean the same thing)

**NAVCA** = National Association for Voluntary and Community Action

**Deadline 31<sup>st</sup> December 2023**

**Where possible please complete this survey online via the following link:**

**<https://forms.office.com/Pages/ResponsePage.aspx?id=slTDN7CF9Ueylqe0jXdO4zmkGtA4bthMiZbv45Zw6IJUN0Q0SVdUTUxFMU5OWkJKQIAwVjVSNjVNUC4u>**

**Please scan completed paper copies and email them to [Haseena.slack@nhs.net](mailto:Haseena.slack@nhs.net)**

**Or post to:**

**Haseena Slack, NHS Derby and Derbyshire ICB, Scarsdale,  
Nightingale Close, Off Newbold Road, Chesterfield, S41 7PF**

**This survey is anonymous.**

## Tell us about your group or organisation

This section will ask you questions about the type, the size and location of your group or organisation.

1. Are you from one of the infrastructure organisations listed in the introduction?

- Yes
- No
- Other (please state below)

2. Who are you? (Please select all that apply)

- Staff Member
- Trustee
- Volunteer
- Individual
- A voluntary sector organisation or group
- Other (please state below)

3. How many paid employees (Full Time Equivalent) are there at your organisation or group? (if relevant)

- 0
- 1 - 5
- 6 - 10
- 11 - 20
- 21 - 30
- 30 +
- Other (please state below)

4. In total, how many volunteer hours support your organisation in an average week? (if relevant)

- 0
- 1 -10
- 11- 20
- 21 - 30
- 30+
- Other (please state below)

5. Which area(s) does your organisation or group cover? (Please select all that apply)

- Amber Valley
- Erewash
- Derbyshire Dales
- High Peak
- South Derbyshire
- Bolsover
- North East Derbyshire
- Derbyshire Wide
- Derby City
- Chesterfield
- Other

## **Tell us about your experience with Derbyshire Infrastructure Organisations**

The following questions will ask you about organisations in Derbyshire who deliver support to build the capacity of the voluntary sector – these are referred to as **Infrastructure Organisations**. In Derbyshire the Integrated Care Board (ICB) and Derbyshire County Council commission the following organisations to deliver infrastructure support:

- Erewash Voluntary Action
- Community Action Derby
- Amber Valley CVS
- High Peak CVS
- The Bureau (based in Glossop)
- Chesterfield and North East Derbyshire Volunteer Centre
- Derbyshire Voluntary Action (based in Chesterfield)
- Bolsover CVS
- Connex Community Support (based in Buxton and Ashbourne)
- Derbyshire Dales CVS
- New Mills and District Volunteer Centre
- South Derbyshire CVS (based in Swadlincote)
- Rural Action Derbyshire (county wide)
- Links CVS (based in Chesterfield)

**Other organisations may also deliver infrastructure support, however, for the purpose of this survey we would like you to consider only the above as Infrastructure Organisations.**

6. Over the past 12 months, have you accessed any of the following organisations for help and support with running your group, social enterprise, community interest company or organisation? (Please select all that apply)

- Erewash Voluntary Action
- Community Action Derby
- Amber Valley CVS
- High Peak CVS
- The Bureau (based in Glossop)
- Chesterfield and North East Derbyshire Volunteer Centre
- Derbyshire Voluntary Action (based in Chesterfield)
- Bolsover CVS
- Connex Community Support (based in Buxton and Ashbourne)
- Derbyshire Dales CVS
- New Mills and District Volunteer Centre
- South Derbyshire CVS (based in Swadlincote)
- Rural Action Derbyshire
- Links CVS (based in Chesterfield)
- None of the above
- Other

7. Where are you most likely to go for help and support with running your group, social enterprise, community interest company or organisation? (only select one box)

- One of the Derbyshire infrastructure organisations listed
- Peer support from other VCSE providers/peers
- Out of area infrastructure organisations (please specify where in other)
- National organisations such as NAVCA (please specify where in other)
- None
- Other

8. Is there anything that stops you from asking for help from the Derbyshire Infrastructure Organisations? (Please select all that apply)

- I don't what's available
- I don't know which organisation to go to
- I don't need any help or support
- The help that I need is not available
- None
- Other

9. How likely are you to recommend or signpost to one of the Derbyshire Infrastructure Organisations? (if n/a do not respond, please circle your selection below and only answer if relevant)

0	1	2	3	4	5	6	7	8	9	10
Not at all likely					Extremely likely					

10. What would you like to see Derbyshire Infrastructure Organisations deliver more of? (Please rank these items with 1 being the most important and 10 being the least important).

	Development of forums and networks
	Circulation of local newsletters
	Engaging the VCSE sector to promote their contribution, have a voice and raise issues
	Advice for funding
	Support for groups to develop, such as support writing funding bids, developing policies, developing constitutions and financial planning
	Engagement with the VCSE sector and the sharing of feedback with commissioners about the needs of the sector
	Support and encourage the development of volunteering
	Working strategically with statutory organisations to consult, inform and involve the wider VCSE
	Providing a VCSE perspective at local partnerships eg. Place Alliances
	Supporting and empowering communities to act on things that are important to them

11. Is there anything that you would like to see Derbyshire Infrastructure Organisations do more of?

12. Over the past 12 months, have you accessed support from one of the Derbyshire Infrastructure Organisations for the following development areas? (Note that we are aware that infrastructure organisations are not commissioned to support with all of these areas?)

	Yes	No	Not sure	N/A
Forward Planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equality, diversity and inclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing the needs of your organisation/group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data collection and analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connection with local partnerships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building relationships with decision makers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involving people and communities in service improvement, design and development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building a board of trustees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attracting funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT and Digital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Policies and procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff and volunteer training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Succession planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Governance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication/promotion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating collaboration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff and volunteer Recruitment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building community capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Are there any other development areas that you have accessed a Derbyshire Infrastructure Organisation for support with over the past 12 months?



14. *If an Infrastructure Organisation delivers direct services, this could put them in direct competition with local VCSE organisations, which could be viewed as a conflict of interest. This could make it difficult to gain the level of trust necessary to deliver the infrastructure support functions.*

*For example when an infrastructure organisation is supporting a group to apply for funding, and the infrastructure organisation itself is applying for the same funding.*

To what extent do you agree with the above statement? (Please circle your selection below and only answer if relevant.)

0	1	2	3	4	5	6	7	8	9	10	
Strongly disagree											Strongly agree

## Tell us about your needs

15. Which of the following development areas does your organisation need help and support with?

	No Support needed	Some support needed	Lots of support needed	Not sure	N/A
Forward planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equality, diversity and inclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing the needs of your organisation/group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data collection and analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connection with local partnerships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building relationships with decision makers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involving people and communities in service improvement, design and development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building a board of trustees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attracting funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT and Digital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Policies and procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff and volunteer training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Succession planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Governance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication/promotion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating collaboration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff and volunteer recruitment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Do you need help and support with staff retention? (If you need support with this we invite you to contact the JUCD Head of Retention on [kim.broadhurst@nhs.net](mailto:kim.broadhurst@nhs.net))

- Yes
- No
- Other

17. Do you need help and support with temporary workforce? (If you need support with this we invite you to contact the The Reservist workforce team [dchst.derbyshirereservists@nhs.net](mailto:dchst.derbyshirereservists@nhs.net))

- Yes
- No
- Other

18. Has your organisation or group needed to access your free financial reserve over the past the 12 months? (This is a set amount allocated to cover shortfalls in income and to cover the running costs of the organisation for a set period)

- Yes
- No
- N/A
- Other

19. Is there anything else that you need help and support with?

20. Do you have any further comments?

## **Thank you for completing this survey**

If you have any further questions, please email [clare.burgess1@nhs.net](mailto:clare.burgess1@nhs.net) or [haseena.slack@nhs.net](mailto:haseena.slack@nhs.net)

**Please scan your completed survey and send to**  
**[Haseena.slack@nhs.net](mailto:Haseena.slack@nhs.net)**

**Or post to Haseena Slack, NHS Derby and Derbyshire ICB, Scarsdale  
Nightingale Close, Off Newbold Road, Chesterfield, S41 7PF**