

Supporting households  
to stay warm and well in  
their home



Home Energy Advice Team (HEAT) is an independent energy advice and advocacy service delivered by The Wise Group. A dedicated Energy Mentor will contact you by telephone to discuss what assistance can be provided.

This includes:

- 🔥 Tackling energy emergencies
- 🔥 Managing fuel debt and related issues
- 🔥 Accessing energy grants and crisis funds
- 🔥 Accessing targeted schemes and initiatives
- 🔥 Optimising energy usage and efficiencies

HEAT provides mentoring support and advocacy to vulnerable households across England and Wales.

Our team of Energy Mentors provide a holistic, independent and tailored advice to fuel-poor households experiencing energy crises.

### To make a referral

If you are working with an eligible client/service user who requires energy advice and support, please scan the QR code or email [HEATPARTNERSHIPS@THEWISEGROUP.CO.UK](mailto:HEATPARTNERSHIPS@THEWISEGROUP.CO.UK)

For urgent referrals, contact us on **0800 092 9002**

