



# Good Work

Bassetlaw IPS Services



**Good  
Work**

A bit about me

Craig Wheatley – Team leader Goodwork IPS.



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# SOUTH YORKSHIRE HOUSING ASSOCIATION (SYHA)

- In 1966 the BBC first aired Ken Loach's ground-breaking film Cathy Come Home. This harrowing portrayal of a young family's spiral into homelessness. This to the start of a number of charities and housing associations including SYHA in 1972. - thank you John Belcher the founding CEO
- Now we have over 600 people working to provide nearly 6,000 quality homes, and support to over 10,000 individuals.
- About 8 years ago Work and wellbeing section was formed
- Contracts including, Working Win, BBO, thrive, work well – mainly South Yorkshire – more recently Bassetlaw



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



**We (SYHA) are commissioned by NHS England to provide Individual Placement Support to people across South Yorkshire and Bassetlaw.**



**Good  
Work**

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# So

- **IPS - what is it?**
- **How does it work?**
- **What does it mean for people in Bassetlaw?**
- **What does it mean for the health service and local Employers?**
- **Why refer to us?**



**Good  
Work**

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# IPS

- Started in the 1990's in America (North eastern region)
- The IPS employment model is internationally recognised as the most effective way to support people with mental health problems and/or addictions to gain and keep paid employment.
- It is based on over 20 years of research.
- Introduced in to the UK 2016 ?
- By 2023/24, NHS England and NHS Improvement aims to help tens of thousands of people with severe mental illness (SMI) find and keep their employment through the Individual Placement and Support (IPS) scheme.



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



***“IPS (Individual Placement and Support) supports people with severe mental health difficulties into employment. It involves intensive, individual support, a rapid job search followed by placement in paid employment, and time-unlimited in-work support for both the employee and the employer.”***

**(Centre for Mental Health)**



**Good  
Work**

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)





**Aims to get people into competitive employment**

**Open to all those who want to work**

**Finds jobs consistent with people's preferences**

**Works quickly**

**Brings employment specialists into clinical teams**

**Develops relationships with employers based on work preferences**

**Ongoing individualised support**

**Benefits counselling included**



**Good  
Work**

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# How do we work?



**IPS Employment  
Specialists**

**Strengths based approach**

**Person centred**

**Motivational interviewing**

**Action and goal oriented**

**Holistic - simultaneous wellbeing support**



**Good  
Work**

**South  
Yorkshire  
Housing  
Association**



[syha.co.uk](http://syha.co.uk)



# What does it mean for your customers?

- Time to build rapport and really understand a customers employment needs
- Contact within 1 working day of referral - Caseloads of a maximum 25
- Access to holistic support
  - Benefits support
- Meaningful engagement at least every 2 weeks
- Supporting conversations with employers
- In work support to sustain employment



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# What does it mean for NHS?

- Integrated employment support into your health service
- Able to provide a more holistic service to patients
- Boost outcomes, recovery and maintenance of health conditions of your patients
- Regular feeding back on successes and embedded support within MDT's
- Quick identification of employment issues which may impact a patients mental or physical health



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# What does it mean for local employers?

- Access to a pool of people seeking employment
- These people are job specific
- In work time unlimited support
- Built relationships with Employment Specialist – manager, HR etc
- No cost to Employer



South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)



# Why refer / Use us



Good  
Work

- We are the only service offering IPS/SMI in Bassetlaw.
- We are commissioned to start targets
- We are monitored by IPS Grow
- We achieve twice the rate of job outcomes for people with SMI verses traditional employment support.
- Customers have a reduced relaps and fewer days in hospital
- We are a centre of excellence



Good  
Work

South  
Yorkshire  
Housing  
Association



syha.co.uk



Centre for  
Mental Health



IPS Centre of Excellence™ 2021 - 2024

# Summary of services

<https://www.findgoodwork.co.uk/refer/>



Good  
Work

- Support customers with severe mental illness
- Integrated into secondary mental health teams
- 4 employment specialists with capacity for more
- Focussed on providing high fidelity IPS services to secondary mental health services
- Support for those out of work, off sick or in work and struggling
- Objective is to start 117 people on our service by March 2025
- Work to a principle of 40, 80, 80.
- Contract recently extended



South  
Yorkshire  
Housing  
Association



# Contact the team

- Robert Morton Tel 07384 510095 email [R.Morton@syha.co.uk](mailto:R.Morton@syha.co.uk)
- Ellie Bell Tel 07720 544227 Email [E.bell@syha.co.uk](mailto:E.bell@syha.co.uk)
- Sarah Woodland Tel 07467801746. Email - [S.Woodland@syha.co.uk](mailto:S.Woodland@syha.co.uk)
- Craig Wheatley – Team Leader Tel 07570374310.Email – [C.Wheatley@syha.co.uk](mailto:C.Wheatley@syha.co.uk)
  
- Referral link - <https://www.findgoodwork.co.uk/refer/>



South  
Yorkshire  
Housing  
Association



syha.co.uk





**“Being back in work has given me a great sense of wellbeing. I’ve been able to treat my family to meals out. I feel I’m somebody and I’m getting paid to do something I enjoy, which is giving me a perfect work-life balance. After some struggles, I’m feeling content and looking forward to the future.”**

**Michael**

– took part in our Working Win trial



**Good  
Work**

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)

